

Offline File Manager (for Microsoft Windows) 2.0.0

Release Notes

Contents

About the Offline File Manager (for Microsoft Windows) Client	2
Resolved Issues	3
Known Issues	3
Contacting Quantum	3

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About the Offline File Manager (for Microsoft Windows) Client

The **Offline File Manager (for Microsoft Windows)** application allows a StorNext client to perform data movement and metadata operations within the Windows Explorer interface when a relation point is created within the StorNext file system.

i Note: No license key is required to use the Offline File Manager for Windows application.

What's New

- New icons representing the truncation media backing a file.
 - Requires a StorNext 6.3.0 (or later) MDC and client.
- New log window for more convenient troubleshooting.
- New notifications to open a log window.
- New menu item to open a log window while Offline File Manager is running.
- Ability to enable recursive directory retrieves from the system menu.

i Note: This allows the entire directory tree underlying a directory to be retrieved and might cause unnecessary performance issues.

- Other bug fixes and enhancements.

How To Download the Offline File Manager (for Microsoft Windows) Application

The Offline File Manager (for Microsoft Windows) client is supplied as a standard executable (.exe) file. See [How To Download the Offline File Manager \(for Microsoft Windows\) Application](#).

Related Product Release Notes

Visit the [Quantum Documentation Portal](#) to stay up-to-date with the other Quantum products in your environment.

Resolved Issues

The following are the recent changes and resolved issues for Offline File Manager (for Microsoft Windows)2.0.0.

- Offline File Manager allows any JSON configuration file to be used given the same schema is followed. If the proper schema is not adhered to, it will generate an error notification.
- Offline File Manager allows recursive actions to be performed on directories. A menu item has been added to allow such actions.
- Offline File Manager allows access to the log window by accessing the application's menu.

Known Issues

The following are the known issues for Offline File Manager (for Microsoft Windows)2.0.0 as well as associated workarounds, where applicable.

- In StorNext 6.3.0, if you import files from an object store storage and a UUID is not used, then the icon presented is incorrect; the icon appears as an sdisk media type instead of an object store.
- In StorNext 6.3.0, Windows clients might cause a crash if mounting or unmounting fails. This is significant to the Offline File Manager because if you use a **nss_ctl.xml** file, a client that is blocked via this central control file causes the Windows client to crash.

Contacting Quantum

Contacts

For information about contacting Quantum, including Quantum office locations, go to:

<http://www.quantum.com/aboutus/contactus/index.aspx>

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

Region	Support Contact
North America	1-800-284-5101 (toll free) +1-720-249-5700

Region	Support Contact
EMEA	+800-7826-8888 (toll free) +49 6131 324 185
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For worldwide support:

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